

CPS, APS, and Domestic Violence Reporting Information

Child Protective Service Reports (CPS)

Provider may telephone designated SW to see if real-time assistance is possible (no APEX or voicemails)
Provider/mandated reporter addresses situation with patient and calls CPS immediately.

- For children living in San Francisco County call: 800-856-5553 (24 hours / 7 days)
- For children living in San Mateo County call: 650-802-7922 or 800-632-4615 (24 hours / 7 days)
- For children living in Alameda County call: 510-259-1800 (24 hours / 7 days)
- For children living in Marin County call: 415-473-7153 (24 hours / 7 days)

CPS written report must be faxed by reporting party within 36 hours

PDF for CPS State of California: http://ag.ca.gov/childabuse/pdf/ss_8572.pdf

- For children living in San Francisco County FAX: 415-557-5351
- For children living in San Mateo County FAX: 650-592-2289
- For children living in Alameda County FAX: 510-780-8620
- For children living in Marin County FAX: 415-473-7162

UCSF Policy for Child Abuse Reporting:

<http://manuals.ucsfmedicalcenter.org/AdminManual/IndividualPolicies/ChildAbuseReporting.PDF>

Adult Protective Service Reports (APS) (Elder 65+ and Dependent Abuse)

Physical, Emotional, Sexual, Financial, Neglect, Isolation, Abandonment, Self-Neglect

Provider may telephone designated SW to see if real-time assistance is possible (no APEX or voicemails)
Provider/mandated reporter addresses situation with patient and calls APS immediately.

APS written report must be faxed by reporting party within 48 hours

- For Seniors/Dependents living in San Francisco County call: 415-355-6700 (24 hours / 7 days)
800-814-0009 (24 hours / 7 days)
- For Seniors/Dependents living in San Mateo County call: 800-675-8437 (24 hours / 7 days)
- For Seniors/Dependents living in Alameda County call: 866-225-5277 (24 hours / 7 days)
- For Seniors/Dependents living in Marin County call: 415-473-2774 (24 hours / 7 days)

APS written report must be faxed by reporting party within 48 hours

PDF for APS Reporting in State of California:

<http://www.dss.cahwnet.gov/cdssweb/entres/forms/English/SOC341.pdf>

- For Seniors/Dependents living in San Francisco County FAX: 415-355-6750
- For Seniors/Dependents living in San Mateo County FAX: 650-573-2310
- For Seniors/Dependents living in Alameda County FAX: 510-577-5615
- For Seniors/Dependents living in Marin County FAX: 415-473-7042

UCSF Policy for Elder/Dependent Abuse Reporting:

<http://manuals.ucsfmedicalcenter.org/AdminManual/IndividualPolicies/ElderDependentAdultAbuse.PDF>

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Domestic Violence/Suspicious Injury Report:

Social Work is not allowed by law (and UCSF policy) to submit Suspicious Injury reports. Please review this policy for additional information:

<http://ucsfpolicies.ucsfmedicalcenter.org/Shared%20Documents/DomesticViolence.pdf>

Social Workers are available to assist with referrals and support.

APeX SmartText Resource Directory: Type: SWPC Domestic Violence

Domestic Violence Resource Directory on UCSF Ambulatory Intranet:

<http://ambulatory.ucsfmedicalcenter.org/docs/Domestic%20Violence%20Resource%20Directory%20SF%20Trabing%202.pdf>